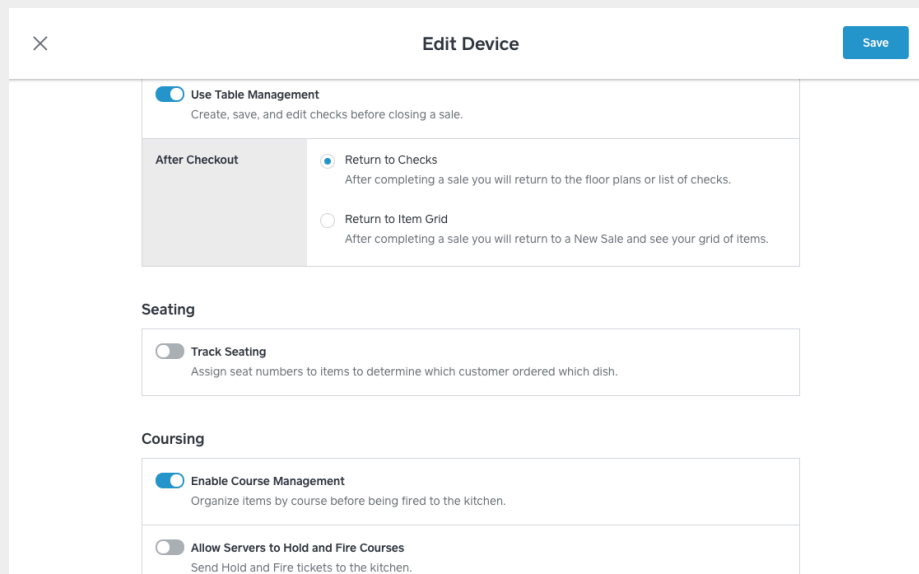


Device Settings Troubleshooting



Go to the web **Dashboard** then select **Points of Sale > Devices** and click/tap the device.

What is Table Management?

It's a suite of settings that allows you to create checks that you can then edit and add to over the duration of a meal (as opposed to a quick service order that is created and closed out almost immediately). There are several different Table Management features that allow you to customize each POS for more advanced workflows, such as:

- **Coursing** - Organize a check's items into "courses" that can be toggled between Fire and Hold so that you control both the pace of the meal and the order of kitchen preparation.
- **Seating** - Assign numbered positions to each guest so that anyone running food or drinks to the table knows exactly who they're for.
- **Floor Plans** - Display a timestamp and color key on individual tables so that you can see how far along they are in their meal.

Why aren't my Coursing options showing up in the Restaurants POS app?

If a certain feature isn't showing up on your POS, it's probably because that option needs to be turned on in Dashboard. But it's very simple to change these settings in the middle of service if you're missing something. Just find a manager with a passcode. They can access Dashboard through your iPad browser and the changes will take effect immediately!